**L Fest 2017 Deaf & Disabled Customer Registration Form**

**We want everyone to enjoy L Fest as much as possible so we try our best to make our site as accessible as we can. A free PA/companion ticket is available for those who would not be able to attend the festival without the assistance of a PA/companion, and can provide the required evidence of entitlement.**

**How to Buy Tickets:**

You can buy your tickets online www.lfest.co.uk/tickets. If you cannot buy online please call L Fest HQ on: 07729 180630 or 01743 885342. Opening hours are Monday to Friday, 9am to 5pm. We can help you access online or arrange for you to send a cheque.

**After purchasing a standard ticket, please complete this form to help ensure we meet your access requirements and provide you with a PA/ companion ticket (if applicable).**To receive a PA/companion ticket at no additional cost, please provide proof of eligibility along with your form, by showing you are in receipt of at least one of the following:

* Receipt of middle or higher rate DLA
* Receipt of Personal Independence Payment (PIP)
* Recognised Assistance Dog ID card
* Registered with a severely sight impaired
* Have an Access Card

Although priority goes to those in receipt of one of the above, all applications will be considered individually.

|  |  |
| --- | --- |
| Name: |  |
| Email address: |  |
| Mobile number (if available): |  |
| Ticket purchase number: |  |

**Please tick or mark YES or NO in the boxes to tell us your access requirements:**

|  |  |
| --- | --- |
| I require a disabled person’s companion ticket to enable me to attend L Fest \* (\***Please note that your companion ticket holder will be required to assist you to put up and take down your tent, as well as assisting you with your accommodation needs throughout the festival. Crew may not be available to help, there is a high demand for crew assistance throughout the weekend to ensure the smooth running of the whole festival site. )** |  |
| I have been to the festival before |  |
| I require a space in the accessible camping area (please state tent / caravan etc) |  |
| How many people will be with you? Maximum 2 Adults & 2 Children. |  |
| I am bringing a vehicle with me and require parking next to my tent (accessible camping area only) |  |
| I’m travelling on my own and require help with putting up and taking down my tent.\*\* (\*\***Please note that we are unable to guarantee assistance to put up or take down tents due to the high demand on crew members across the whole festival site. We may be able to offer crew assistance in exceptional circumstances, however this must be balanced with the sites safe management as a whole.)** |  |
| I require use of the accessible toilets and shower |  |
| I would like to use a designated viewing area where available to see the stage |  |
| I require a BSL Interpreter (booking deadline 30th June) |  |
| I require information in large print |  |
| I require information in the following alternative format |  |
| I have the following additional requirements |  |

**Please return this form, along with proof of eligibility should you require a PA/companion ticket to enable you to attend, to** [**crew@lfest.co.uk**](mailto:crew@lfest.co.uk) **or by post to:**

**L Fest CIC, Stanford farm, Halfway House, Shrewsbury, Shropshire SY59DW**

**You can contact us with any queries via email or call Cindy on 07729 180630**

**We look forward to seeing you at L Fest and hope you enjoy the festival.**